INCIDENT MANAGER

Your INCIDENT MANAGEMENT SYSTEM …

… may include the following functionality

Incident Manager is based on a simple proven approach to incident reduction, supporting AS/NZS 4801 AS/NZS 4804 AS 1885 OHSAS 18000 OSHA/OHSA and other standards.

The Incom system works right out of the box making it easy for you to get up and running quickly

You decide the option you want to use.

Standard Functionality	Advanced Functionality
• Web-browser application • User configurable search forms • Powerful advanced search forms • Unlimited incidents • Unlimited causes • Unlimited mitigation actions • Customize the incident matrix • Manage at any level - division, department, function, location, asset or project • Rename data items • Translate complete system • Severity/Recurrence ratings • Actions to reduce recurrence • Target/Treated incident rating • Incident management in context • Incident criteria by business unit • Estimated/Actual dollar loss • Incident Dashboard by division • Report Wizard (by criteria and format) • Export Wizard (Excel and XML) • Recurring mitigation actions • Action cost benefit analysis • Action effectiveness by level • Action effectiveness by percentage • Re-assign incidents on change of staff • Re-assign actions on change of staff • Link documents to incidents • Link documents to actions • Link actions to Intranet info • Intelligent enterprise filters • Supports AS 1885 Injury Standard • Supports International Standards • SQL Server database • Windows single sign-on	• Internationalization (culture settings) • Incident forms for injury to people, property or facility loss, vehicle accidents, environmental accidents, information security breaches, complaints, record investigations, take witness statements, etc • Application Content Management • Incident Category Templates • Key Performance Indicators • Process Manager • Compliance Reporting • Notification Manager • Role Based Security • Workflow Management • Active Directory Interface • Incident stapling - a number of incidents may be stapled as one group • Configure and edit Email Templates • Optional extra levels of organisation structure for Function (or Sub-Department) and Initiative (or Project) • Link to Incom's Risk Management System to create risks or link to risks This software supports AS/NZS 4804 - Occupational Health and Safety Management Systems. It is a solution to meet shortfalls found via AS/NZS 4801 OH&S Management Systems (Audit Guideline). It meets AS 1885 - Measurement of OH&S performance (Workplace Injury and Disease Reporting).

RiskPro is a reseller for Incom software solutions providing user and technical training and support.

Contact RiskPro on 03 9527 1049 or visit www.riskpro.com.au

Taking control of your incidents has never been easier